

# RRHA

Richmond Redevelopment and Housing Authority

# Approved Budget for Fiscal Year Ending September 30, 2017

Presenter: Stacey Daniels-Fayson, Controller

#### For:

- Low Income Public Housing
- Housing Choice Voucher Programs
- Capital Funds Grants
- Real Estate and Community Development
- Central Office

September 21, 2016



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## FY2017 Budget – Summary

### ■ Budget Changes

- Agency-Wide Budget
  - 9/20/2016 Net Income changed from \$.8 million to \$1.2 million
    - 1. Change due to vacant positions on hold in Central Maintenance
  - 9/14/2016 Net Income changed from \$1.8 million to \$.8 million
    - 1. Utility costs increased (\$.8 million)
    - 2. Fee-For-Service Costs Increased (\$.2 million)
    - 3. Decrease in Pest Control Costs (\$.2 million)

### LIPH Budget

- 9/20/2016 Net Income changed from \$.7 million to \$.8 million
  - 1. Decrease in Fee-For-Service Costs (\$.1 million)
- 9/14/2016 Net Income changed from \$1.5 million to \$.7 million
  - 1. Utility costs increased (\$.8 million)
  - 2. Fee-For-Service Costs Increased (\$.2 million)
  - 3. Decrease in Pest Control Costs (\$.2 million)
  - 4. Maintained reserves as the level of reserves has an impact on the FASS scores



# FY2017 Budget – Summary

- **□** Budget Changes (continued)
  - HCVP Budget
    - 9/20/2016 Net Income remained the same \$0
      - 1. Use of HAP reserves increased by \$.6 million, HAP funding decreased by \$.1 million
      - 2. HAP expenses increased by \$.4 million
    - 9/14/2016 Net Income remained the same \$0
      - 1. Based on meeting regarding voucher issuance, potential change in HAP costs and Administration fees
  - CFG Budget
    - 9/20/2016 Net Income remained the same \$0
      - 1. Grant Revenue and Capital Expenditures decreased by \$34,000.
    - 9/14/2016 Net Income remained the same \$0
      - 1. Will need to adjust assumption for purchase of vehicles (from 4 to 2)
  - RECD Budget
    - 9/20/2016 Net Income remained the same \$0
    - 9/14/2016 Net Income remained the same \$0



# FY2017 Budget – Summary

- **□** Budget Changes (continued)
  - COCC Budget
    - 9/20/2016 Net Income changed from \$134,618 to \$402,435
      - 1. Fee-For-Service revenue decreased (\$.1 million).
      - 2. Change due to vacant positions on hold in Central Maintenance (\$.4 million).
      - 3. Equipment recommendation for Central Maintenance maintain vehicles and repair.
    - 9/14/2016 Net Income changed from less than \$40,567 to \$134,618.
      - 1. Fee-For-Service revenues increased (\$.2 million).
      - 2. Changes in recommended reductions.
      - 3. Need to finalize Personnel recommendations.
      - 4. Need to finalize equipment recommendations for Central Maintenance.



# Key Budget Themes





## FY2017 Budget – Themes

- Personnel
  - Incorporated results of the salary comparison study
  - Incorporated impact of new overtime regulations
  - > Assessment of vacant positions
  - Merit Increase not reflected
- **□** Balanced Budgets for all Programs
- ☐ Challenged departments to streamline processes and tighten costs
- Incorporated reserve goals for each program
- Address the LIPH receivable issue
- Activities aligned with Strategic Plan
- ☐ Compliance with regulatory guidance and follow through on HUD Technical Assistance recommendations



# Key Budget Challenges





# FY2017 Budget – Challenges



- Funding
- Regulations
- COCC Re-federalization of fees from LIPH / Capital / HCVP



- Maintenance of Adequate Cash Reserves
- Best Practices / Efficiencies
- Resource Management
- Preventive Maintenance
- New Revenue Streams
- COCC Repayment of receivable owed to LIPH approx. \$108,000
- Impact of RAD
- Aged Fleet



- Aged Facilities
- Emergency Work
- Resources required to complete projects
- Strategic use of funding



# **Key Budget Assumptions**





## FY2017 Budget – Assumptions

### **□** Budgets Overall

- Break-even budgets by program
- Departure from GAAP: Include capital expenditures but does not include depreciation expense or amortization expense

#### □ General Costs

- Inflation factor for costs— 1% increase based on HUD's Fiscal Year 2015 Renewal
- Contract costs (i.e. grounds) are to be based on contract in place with current vendors unless increase is known or projected
- Continue to investigate how to streamline/automate processes

#### □ Salaries

- No planned merit increases
- Assessment of vacant positions
- Reduced standby overtime
- Aligned with Strategic Goal: 5.2.1 Stabilize Human Resources operations



## FY2017 Budget – Assumptions

- > IT desktop refresh equipment lease included for 173 users
- Assessing outsourcing alternatives Year 1 costs would remain the same
- Implementation of website –Aligned with Strategic Goal: 4.7.1 Review and implement improvements to current customer contact systems.

### Benefits

- Average Benefits calculated at 41%
- No expected increase in benefits
- > Reduction in workmen's compensation
  - July 2015-16 annual premium was \$164,894
  - July 2016-17 annual premium is \$144,248
- ➤ Reduction in retiree health care costs 50%



## FY2017 Budget – Assumptions

### Insurance

- Expected increase in insurance costs:
  - Property & Casualty 3%
  - Auto Insurance 10%
    - Currently maintain 100 vehicles
  - Other (Crime / D&O) 5% and 0% respectively
- Dividend Payment expected to be \$88,000

### **□** Utility Costs

- Gas Increase of 3%
- Water Increase of 6%
- Wastewater Increase of 4%
- Electric No increase
- Storm water No increase



# Agency-Wide Revenues and Expenses





# RRHA Funding Sources

## **HUD Grants**

- Operating Subsidy
- Capital Fund (CFG)
- Replacement Housing Factor (RHF)
- Hope VI
- · RAD
- HCVP Administration Fee
- · HAP

## **City Grants**

- CDBG (Not budgeted)
- · CIP
- · COOP
- HOME
- Other

## Other Income

- Tenant Income
- Interest Income
- Dividend Payment
- Developer Fees
- Bond Fees



# FY 2017 Revenue Sources by Program

### Low-Income Public Housing

- Rental/Fee Income
- FSS Resident Services
- HUD Annual Operating Subsidy
- HUD Capital
   Grant Fund

### Housing Choice Voucher Program

- HUD Administration Fees
- Fees Paid per Number of Vouchers
- HUD Housing Assistance Payment (HAP)
- HUD Grant FSS Income

# Real Estate & Community Development

- HUD via City of Richmond
- Community
   Development
   Block Grant
- City of Richmond
- Cooperative Agreements (COOP)
- Capital Improvement Projects (CIP)
- HOPE VI

### Central Office and Central Maintenance

- Bookkeeping Fees
- Management Fees
- AssetManagementFees
- Capital Admin Fees
- IT Fees
- Proration of Costs
- All revenues for the COCC are derived from other departments



# FY2017 Agency-Wide Budget

	2	015 Actuals	2	2016 Annual Budget	2	017 Approved Budget	2017 Approved Budget Vs. 2016 Annual Budget	Comments	2018 Projected Budget	2019 Projected Budget
Revenue/Reserves										
HUD	\$	45,211,064	\$	, - ,	\$	49,824,678	\$ 2,042,850	1	\$ 51,735,686	\$ 51,735,686
Tenant Charges		10,617,498		10,706,434		11,476,184	769,750	2	11,476,184	11,476,184
City of Richmond		915,997		1,246,588		1,166,250	(80,338)		416,250	416,250
Other Income - RRHA		2,374,904		2,353,520		1,214,286	(1,139,234)	3	1,214,286	1,211,199
Other Income - Component Unit		13,392		41,818			(41,818)	4	-	•
Interest Income		89,842		21,344		6,096	(15,248)		5,000	5,000
Use of HAP Reserves - RRHA		1,465,502		1,976,033		1,756,205	(219,828)	5	39,577	39,577
Use of Reserves - Component Unit		-		53,898		-	(53,898)	4		
Total Agency Wide Revenues	\$	60,688,200	\$	64,181,463	\$	65,443,699	\$ 1,262,236		\$ 64,886,983	\$ 64,883,897
Expenses:										
Administration	\$	10,428,285	\$	10,487,404	\$	11,272,933	\$ (785,528)	6	\$ 10,792,155	\$ 10.792.155
Other Administrative - RRHA	<u> </u>	1,879,788	*	1,543,614	Ť	1,675,722	(132,107)		1,065,722	1,065,722
Other Admninstrative - Component Unit		18,557		51,792		-	51,792	4	-	- 1,000,122
Tenant Services		506,570		683,023		418,643	264,380	7	385,926	412,137
Utilities Expenses		10,711,052		11,158,554		11,361,405	(202.851)	8	11,561,405	11,674,618
Maintenance Costs		8,219,462		8.169.995		8,605,069	(435.073)	9	8,431,598	8,374,524
Protective Services		546,168		57,319		-	57,319	4	-	
General - RRHA		2,752,433		3,130,778		2,249,915	880,864	10	2,249,915	2,067,472
General - Component Unit		1.015		43.924		-,_ 10,010	43,924	4		
Housing Assistance		21,752,108		24,186,834		25,032,256	(845,422)	11	25,003,219	25,003,219
Interest -RRHA		38,663		26,750		19,668	7,082		-	-
Capital Expenses		2,238,313		2,914,870		3,617,526	(702,656)	12	3,617,526	3,617,526
Total Agency Wide Operating Expenses	\$	59,092,412	\$	62,454,858	\$	64,253,136	\$ (1,798,277)			\$ 63,007,373
Total Agency Wide Net Operating Income / (Loss)	\$	1,595,788		1,726,605		1,190,563	\$ (536,042)		\$ 1,779,518	\$ 1,876,523
Add Vehicle Purchase and Non-Cash Items:	Ť	-,,-		,,,_,,	Ť	.,,	(222)212)		,,,,,,,,,	* 1,500,500
Purchase of Vehicles for HCVP		-		_		(8,057)	(8,057)			
Depreciation Expense		(4,113,133)		_		-	(=,551)			
Amortization Expense		(479,806)	1	_		_	_			
Cost of Property Sold		(2,348,445)		_		-	_			
Establishment of Allowance for Landheld		(2,099,850)								
Balance Sheet Reconciliations - Write-Offs		(826,913)		_		-	_			
Total Adjusted Agency Wide Net Operating		(020,010)								
Income	\$	(8,272,360)	\$	1,726,605	\$	1,182,506	\$ (544,099)		\$ 1,779,518	\$ 1,682,823

## FY2017 Agency-Wide Budget Explanations

- 1. Increase in capital spending (\$1 million) and HCVP funding (\$1 million).
- 2. Increase due to an increase in average rents.
- 3. Decrease in pass-through income of \$1.1 million. No activity from the City for 2017.
- 4. ROI is not considered a component unit.
- 5. Change due to utilization. Projected decrease from 92% to 90.5%.
- 6. Increase in professional services related to the CNI project (\$.4 million) and an increase in legal fees (\$.3 million) to address potential issues.
- 7. Decrease due to reduction in additional payments to the City of Richmond Police Department.



## FY2017 Agency-Wide Budget Explanations

- 8. Increase due to utility rate increases. See page 13.
- 9. Filling vacant positions and impact of salary comparison.
- 10. In prior year, RRHA drew additional operating transfers from the Capital Grant to reimburse HUD for unallowable security costs totaling \$.8 million. This is not projected for fiscal 2017. This decrease is offset by an increase in PILOT payments totaling \$.3 million.
- 11. Increase in utilization.
- 12. Increase in approved capital spending projects related to the work for the two senior cottages.





# 2017 LIPH BUDGET



## FY2017 LIPH Budget Challenges

- HUD regulations

  Funding for hou
  - > Funding for housing operations is at 84% of projected need
- Occupancy
  - > Average budgeted 98%; HUD states 98%
  - Greenwalk and Eighth AMP at 50% occupancy
- Maintenance of Facilities
  - Aging infrastructure and increase facilities costs
  - Pest Control costs savings not realized due to the capacity of the internal team
- Staff vacancies
  - Filling maintenance positions
- Profitability of AMPs
  - Fay, Stonewall and Mosby are not profitable
- ☐ Impact of borrowed funds
  - ➤ Ability of sites to provide cash resources to another site.
- ☐ Impact of RAD projects



## FY2017 LIPH Budget Opportunities

### ☐ Cost Reductions/Efficiencies

- Staffing
  - Staff alignment is in line with Housing Industry standards
  - 65 units per maintenance staff
  - 4 administrative personnel per office
- Maintenance of Facilities
  - Implementation of 70/30 rule 70% of maintenance work to be completed by internal staff.
  - Reduced call center standby and overtime costs
    - 1. Standby costs without rate incentive
- Pest Control Costs
  - New Reduction in costs as internal extermination team will address general pest control effective October 1, 2016.



## FY2017 LIPH Budget Opportunities Cont'd

### ☐ Cost Reductions/Efficiencies cont'd

- ➤ Reduced Security Costs
- Reduced Training and Travel
  - Use of Management Improvement funding to address deficiencies

### □ Other

- > Cash flows
  - Remove facility costs associated with the admin buildings from the budget
  - Budget more than breaks-even. Generates net income of \$.8 million.



### FY2017 LIPH Budget Assumptions

#### □ Revenue

- Occupancy Rate Average 98%
- Operating Subsidy Proration 84%
- Operating Transfer \$1.6 million
- > Conservative estimates for excess utility revenues
- Impact of RAD Reduced operating subsidy and tenant revenues from FAY AMP

### Expenses

- ➤ Bad Debt Expense 3% of revenue billed
- > New Pilot (Payment In Lieu of Taxes) Impact of \$332,000
  - Compliance with RRHA's charter
- New Realignment of administrative building costs to appropriate program
  - Compliance with HUD regulations



# FY2017 LIPH Budget

	2015 Actuals		2016 Budget			2016 Budget Projections		2017 Approved Budget		17 Approved Budget vs. 1016 Budget Projections	Comments
Revenue:											
Rental Income	_	0.004.700		0.404.400		0.040.00=	_	10.000.100	_	500.000	_
Rental Income	\$	9,004,709	\$	9,494,466	\$	9,642,867	\$	10,233,166	\$	590,299	1
Other Tenant Income		1,612,789	•	1,211,968	_	1,211,968		1,243,019	_	31,051	
Net Tenant Income	\$	10,617,498	\$	10,706,434	\$	10,854,835	\$	11,476,184	\$	621,350	
Grant Income		18,176,119		17,958,842		18,868,514		17,691,815		(1,176,699)	2
Other Income		1,235,263		1,376,705		2,115,144		1,699,747		(415,397)	3
Total LIPH Revenues	\$	30,028,880	\$	30,041,981	\$	31,838,493	\$	30,867,746	<b>\$</b>	(970,746)	
Expenses:											
Administrative & General Expenses											
Salaries & Benefits	\$	1,746,426	\$	2,289,255	\$	2,245,311	\$	2,511,587	\$	(266,276)	4
Insurance Costs		1,120,674	•	962,039		854,828		893,990	Ť	(39,162)	5
Other Admin & General Expenses		2,183,052		1,690,649		2,648,651		2,414,270		234,381	6
Total Administrative Expenses	\$	5,050,152	\$	4,941,943	\$		\$	5,819,847	\$	(71,057)	_
Tenant/Resident Services		891,808		714,453		734,052		668,222		65,830	
Protective Services		241,962		57,319		115,725		-		115,725	7
Call Center Allocations		645,735		525,092		554,911		333,111		221,800	8
Utilities		•		,		•		,		•	
Total Utilities Expense		10,676,264		11,127,789		10,498,161		11,270,700		(772,539)	9
Maintenance Costs		. ,						, ,		, , ,	
Salaries & Benefits	\$	2,969,186	\$	3,490,179	\$	3,515,144	\$	3,956,204	\$	(441,060)	4
Materials		930,379		1,029,432		903,483		1,089,139		(185,656)	10
Contracts		2,388,034		1,747,289		2,092,358		1,942,023		150,335	11
Uniforms / Other		17,313		19,489		5,500		21,563		(16,063)	
Fee for Service		1,255,520		1,604,293		1,371,887		1,868,041		(496,154)	12
Total Maintenance Costs		7,560,433		7,890,682		7,888,372		8,876,970		(988,598)	
Management Fees		3,349,186		3,461,115		3,351,733		3,226,824		124,909	13
Total LIPH Operating Expenses	\$	28,415,540	\$	28,718,393	\$	28,891,743	\$	30,195,674	\$	(1,303,931)	
Total LIPH Net Operating Income	\$	1,613,340	\$	1,323,588		2,946,749	\$	672,072		(2,274,677)	
Add Back Non-Cash Items:											
Depreciation	\$	(3,650,469)	\$	-			\$	-	\$	-	
Payment from COCC		, , , , , , ,		-		-		108,000	Ĺ	108,000	
Land Lease Income		12,929		-		-		-		-	
Net Operating Income	\$	(2,024,200)	\$	1,323,588	\$	2.946.749	\$	780.072	\$	(2,166,677)	

### FY2017 LIPH Budget Explanations

- 1. Increase in anticipated occupancy. Average occupancy for 2016 was 96% vs. 2017 budget of 98%. Also, added the revenue for the senior cottages.
- 2. Budget proration is 84% vs. prior year's projection of 89%.
- 3. In prior year, RRHA drew additional operating transfers from the Capital Grant to reimburse HUD for unallowable security costs totaling \$.8 million.
- 4. Increase in salaries due to filling positions and the result of the impact of the salary comparison study.
- 5. Increase in insurance costs. See page 13.
- 6. In prior year, RRHA drew additional operating transfers from the Capital Grant to reimburse HUD for unallowable security costs totaling \$.8 million. This is not projected for fiscal 2017. This decrease is offset by an increase in PILOT payments totaling \$.3 million.



## FY2017 LIPH Budget Explanations

- 7. The security costs for Fay Towers have been eliminated.
- 8. Reduction in standby overtime.
- 9. Projected rate increase over prior year, see page 13. Budget assumes a normal winter. Fiscal 2016 was warmer than normal which impacted gas costs.
- 10. In prior year, HVAC costs were lower than anticipated.
- 11. In prior year, RRHA performed a 100% inspection for bed bugs that is not occurring in fiscal 2017. In addition, the internal extermination crew will begin to perform general pest control services effective Oct. 1, 2016.
- 12. Increase due to Central Maintenance's increased capacity to provide additional services related to bed bug extermination and general pest control.
- 13. In prior year, RRHA adjusted the management fee rate and was able to recognize additional income.



# FY2017 LIPH Projected Cashflows

Projected Cash Balance at 9/30/2016						
	Unr	estricted Cash	Res	tricted Cash		Total
Cash Balance at 7/2016	\$	3,011,454	\$	1,063,516	<i>\$</i>	4,074,970
Projected Net Income (August 2016 to Sept. 2016)	\$	1,099,696	\$	52	\$	1,099,748
Projected Cash Balance at 9/2016	\$	4,111,150	\$	1,063,568	\$	5,174,718
Projected Cash Balance at 9/30/2017						
	Unr	estricted Cash	Res	tricted Cash		Total
Projected Cash Balance at 10/1/2016	\$	4,111,150	\$	1,063,568	\$	5,174,718
Sources:						
Projected Revenues		30,864,343		316		30,864,660
Repayment on A/R due from COCC		108,000				108,000
Total Sources	\$	30,972,343	\$	316	\$	30,972,660
Uses:						
Projected Operating Expenses	\$	(30,192,588)	\$		\$	(30,192,588)
Net Use	\$	779,755	\$	316	\$	780,072
Projected Cash Balance at 9/30/2017	\$	4,890,905	\$	1,063,885	\$	5,954,790



# 2017 Capital Grant Budget



## FY2017 Capital Grant Budget Challenges

### ☐ HUD regulations

- ➤ 2016 Grant Award \$6.2 million
- Future Grant Awards same level?

### **☐** Aged Facilities

- > Emergency Work (i.e. Sewer and Drain Lines)
- ➤ A PNA (physical needs assessment) study completed in 2011 indicates that it will cost \$211 million to address the twenty year need of replacing RRHA facilities.
- ➤ How do we strategically manage the capital fund dollars to improve our facilities?



## FY2017 Capital Grant Budget Assumptions

- □ Capital Administrative Fee 10% of 2016 grant
  - (split between RECD and COCC)
- □ Operating Transfer 25% of 2016 grant
- □ Management Improvements 16% of 2016 grant
  - Used for Agency wide Training in various areas where deficiencies were noted.
- ☐ Capital Spending Prioritized
  - Senior Cottages Aligned with Strategic Goal: 2.1.1
     Close the HOPE VI project
  - Boiler Repairs
  - Water and Sewer Drain Lines
  - Exterior Lighting



## FY2017 CFG Budget

	2015 Actuals		2016 Annual Budget		2016 Budget Projections		2017 Approved Budget		2017 Approved Budget Vs. 2016 Budget Projections		Comments
Revenue:											
Grant Income - Soft Costs	\$	2,605,449	\$	2,982,188	\$	3,293,249	\$	3,164,211	\$	(129,038)	1
Grant Income - Hard Costs		1,582,358		2,274,870		3,705,619		3,617,526		(88,093)	2
ROSS Grant		60,479		42,525		80,760		69,000		(11,760)	
Other Income		-		-				-		-	
Total Capital Fund Revenues	\$	4,248,286	\$	5,299,583	\$	7,079,628	\$	6,850,737	\$	(228,891)	
Expenses:											
Administrative & General Expenses											
Administrative Salaries	\$	8,541	\$	-			\$	-	\$	-	
Other Administrative Expense	-	134,818	-	598,010		264,010		816,186	-	(552,176)	1
Misc. Administrative Expense		98,556		35,000		•		25,000		(25,000)	1
Total Administrative Expenses	\$	241,915	\$	633,010	\$	264,010	\$	841,186	\$	(577,176)	
Tenant Services		51,937		187,525		105,760		69,000		36,760	
Maintenance Costs											
Materials	\$	8,863	\$	-			\$	-	\$	-	
Contracts		286,834		-		42,460		-		42,460	1
Total Maintenance Costs	\$	295,697	\$	-	\$	42,460	\$	-	\$	42,460	
Protective Services		244,443		-				-		-	1
Miscellaneous Expense		-		-		1,600		-		1,600	
General Expenses		80,201		-				-		-	
CFG Asset Management Fees		944,037		932,090		932,090		680,832		251,258	1
Operating Transfer		934,885		1,272,089		2,028,089		1,642,193		385,896	1
Capital Expenditures		1,582,358		2,274,870		3,705,619		3,617,526		88,093	2
Total Capital Fund Operating											
Expenses	\$	4,375,473	\$	5,299,583	\$	7,079,628	\$	6,850,737	\$	228,891	
Operating Income	\$	(127,187)		-	\$	-	\$	-	\$	-	
Non-Operating											
Revenues/Expenses:									\$	-	
Miscelleanous Income					\$	133,872	\$	-	\$	(133,872)	
Net Operating Income / (Loss)	\$		\$		\$	133,872	\$		\$	(133,872)	

## FY2017 Capital Grant Explanations

- 1. In prior year, additional operating transfers were drawn to reimburse HUD for unallowable security costs in the amount of \$.7 million. This is offset by an increase in agency wide training costs.
- 2. Change in priority of projects.



## FY2017 CFG Capital Projects Spending

Site	Project	Cost				
Gilpin						
Giipiii	Exterior Lighting	\$	25,000			
	Stairwell Repairs	\$	150,000			
	Boilers	\$	42,564			
	Drain Lines	\$	101,050			
	Total Gilpin	\$	318,614			
Fairfield						
	Boilers	\$	182,736			
	HVAC Pump	\$	175,000			
	Total Fairfield	\$	357,736			
Creightor	) 1					
	Plumbing and Wastewater Line Improvements	\$	25,000			
	Exterior Lighting	\$	150,000			
	Total Creighton	\$	175,000			
Hillside						
	Exterior Lighting	\$	25,000			
	Boiler Repair	\$	221,744			
	Shower Improvements	\$	50,000			
	Cabinets	\$	76,680			
	Total Hillside	\$	373,424			



## FY2017 CFG Capital Projects Spending

Site	Project	Cost
Mosby		
-	Exterior Lighting	\$ 75,000
	Total Mosby	\$ 75,000
Whitcon	nb	
	Exterior Lighting	\$ 131,803
	Site Improvements	\$ 50,000
	Kitchen and Baths	\$ 100,000
	Randolph Interior Improvements	\$ 180,000
	Total Whitcomb	\$ 461,803
FAY	(Fourth Ave. and Fulton)	
	Various Improvements	\$ 350,000
	Senior Cottages	\$ 700,000
	RAD	\$ 771,949
	Total FAY	\$ 1,821,949
	Total	\$ 3,583,526





2017 HCVP Budget



### FY2017 HCVP Budget Challenges

#### **☐** HUD Regulations

- Administrative needs funded at 84%
- ➤ HAP (Housing Assistance Payments) funded at 99.6%

#### **☐** Waitlist

- > Are tenants leasing up timely? Impacts administrative fee calculations.
- ➤ Utilization of HAP reserves Budget reflects use \$1.8 million in reserves

#### **☐** Management of Resources

- Administrative Fees and FSS coordinator funds- \$2.2 million
- Administrative Expenses \$2.2 million
- Optimal delivery of services



### FY2017 HCVP Budget Opportunities

#### ■ Revenue Generation

- Waitlist
  - Increased administrative fees as a result of increased utilization.
  - Use of HUD Held reserves of \$1.8 million
- Assumption of managing 132 tenant protect vouchers.
  - Increases voucher authority from 3,363 to 3,495
  - Increases administrative fees.

#### **☐** Expense Reduction/Efficiencies

- Staffing
  - Assessment of positions
- Opportunity to move forward to become paperless.
- Purchase new equipment for use by inspectors Galaxy Note 7



### FY2017 HCVP Budget Assumptions

- Administrative Fee
  - Based on 2016 rate structure
  - Proration at 84%
- ☐ Fees (Payable to COCC)
  - Management Fee \$12 per unit leased
  - Bookkeeping Fee \$7.50 per unit leased
- HAP Budget
  - ► HAP Proration 100%
  - Use of HUD held reserves \$.8 million
  - ➤ Turnover 3.1%
  - ➤ Issuance of 287 vouchers / average utilization 90.3%
- **☐** New- Realignment of facilities costs for 918 from the LIPH program.
- Other Items
  - Purchase vehicles for use by inspectors included in COCC budget. Funds for purchase are to come from non-federal funds.



## FY2017 HCVP Budget

			2016 Annual		2016 Budget		,	2017 Approved		pproved udget vs. 16 Budget		
HCVP Administration	20	15 Actuals		Budget	Р	rojections		Budget	Pr	ojections	Comments	
REVENUE												
Administrative Fees / Port-In HAP	\$	1,631,232	\$	,,	\$	1,958,831	\$	2,229,492	\$	270,661	1	
FSS Grants		72,789		18,225		-		-		-		
Misc. Revenues		18,755		17,746		17,746		_		(17,746)	2	
Fraud Recovery		25,592		10,000		16,230		15,000		(1,230)		
Admin. Revenue	\$	1,748,368	\$	1,859,297	\$	1,992,807	\$	2,244,492	\$	251,685		
ADMINISTRATIVE EXPENSES												
Salaries and Benefits	\$	933,151	\$		\$	699,736	\$	811,050	\$	(111,314)	3	
Office Expenses		92,551		69,573		69,573		70,749		(1,176)		
Staff Training and Travel		3,402		-		2,728		3,650		(922)	4	
Legal, Audit & Prof. Svcs.		126,396		104,752		146,753		83,378		63,375	5	
Telecommunications/IT		56,605		55,667		62,848		74,087		(11,239)	6	
Insurance		37,320		34,909		31,619		32,454		(836)		
Tenant Selection Allocation		86,981		191,892		169,828		197,944		(28,116)	7	
COCC Expenditures		404,580		527,852		716,282		742,583		(26,301)		
Other costs (incl. Port-In HAP Exp.)		2,282		33,463		66,895		228,597		(161,702)	8	
Total Admin. Expenses		1,743,268		1,859,297		1,966,262		2,244,492		(278,230)		
Administrative Income/(Loss)	\$	5,100	\$	_	\$	26,545	\$	_	\$	(26,545)		
Non-Operating Revenues / Expenses:												
Depreciation Expense	\$	(35,420)	\$	_	\$	(26,545)	\$	_	\$	26,545		
Total Non-Operating Revenues / Expense	\$	(35,420)	\$	_	\$	(26,545)	\$	_	\$	26,545		
Administrative Net Income / (Loss)		(\$30,320)	\$	-	\$		\$	-	\$	_		
Housing Assistance												
REVENUE												
HAP Earned	\$	20,245,467	\$	22,196,625	\$	22,411,025	\$	23,052,634	\$	641,609	9	
Fraud Recovery		25,592		10,000		16,230		15,000		(1,230)		
HAP Reserves		_		1,976,033		1,702,572		1,756,205		53,633	10	
Total HAP/UAP Revenue	\$	20,271,059	\$	24,182,658	\$	24,129,827	\$	24,823,839	\$	694,012		
HAP/UAP Expenses												
Vouchers-HAP	\$	21,123,890	\$	23,529,726	\$	23,437,793	\$	24,112,159	\$	(674,365)	9	
Vouchers- UAP	-	597,161		652,932	1	692,034		711,680	_	(19,647)	-	
Total HAP/UAP Expenses	\$	21,721,051	\$	24,182,658	\$	24,129,827	\$		\$	(694,012)		
Housing Assistance Profit/(Loss)	\$	(1,449,992)	_		\$		\$		\$	_		
		(1,110,002)			_		Ť		_			
Net Income / (Loss)	•	(1.480.312)	\$	_	\$	_	\$	_	\$	_		

### FY2017 HCVP Budget Explanations

- 1. Increase due to Port-In HAP. Anticipate a full year of porting in tenants. In addition, there is a one time administrative fee associated with absorbing the 132 tenant projects vouchers from Town & Country. This totals approx. \$33,000.
- 2. Actual/Projected 2016 included GASB adjustments which is considered a non-cash item and is not budgeted in 2017.
- 3. Assumption is that HCVP will be fully staffed in FY2017.
- 4. Training and related Travel is budgeted for 2 staff members instead of one.
- 5. Budget does not include consultant costs.
- 6. Higher costs budgeted for Yardi and leasing of some new computers.
- 7. Variance primarily due to higher Salary & Employee benefits.
- 8. Budget includes Utility and maintenance costs for 918 building in addition to Port-in HAP Expense.
- 9. Increase in utilization.
- 10. Use of HAP reserve is lower as a result of increased funding for 2017.



# FY2017 HCVP Projected Cashflows

	<b>Unrestricted Cash</b>		Re	estricted Cash	Total	
Cash Balance at 7/2016	\$	94,514	\$	777,510	\$	872,024
Projected Net Income (Aug 2016 to Sept. 2016)		-		353,180		353,180
Use of HAP Reserves		-		-		-
Projected Cash Balance at 9/2016	\$	94,514	\$	1,130,690	\$	1,225,204
Projected Cash Balance at 9/30/2017	Unrestricted Cash		Restricted Cash		Total	
Projected Cash Balance at 10/1/2016	\$	94,514	\$	1,130,690	\$	1,225,204
Sources: Requested HAP Reserves from HUD Projected Revenues Total Sources	\$ <b>\$</b>	2,244,492 <b>2,244,492</b>	\$ <b>\$</b>	625,516 23,067,634 <b>23,693,150</b>	\$	25,312,126 <b>25,312,126</b>
<u>Uses:</u> Use of HAP Reserves Projected Operating Expenses Net Uses	\$	(2,244,492) -	\$	1,756,205 (24,823,839) (1,130,689)	\$	(27,068,332)
Projected Cash Balance at 9/30/2017	\$	94,514	\$	0	\$	1,225,204



# 2017 RECD Budget



**Townes At River South** 

### FY2017 RECD Budget Challenges

#### ☐ Revenue Generation

- Level of funding from City decreasing
- Recouping all reimbursements from City of Richmond
- Alternate revenue streams
- Items of vulnerability: Staffing to assist with development of projects, salaries for current staff positions, support for City funded project areas, support for RECD purchased project areas, support and disposition of properties purchased with replacement housing factor funds
- Non budgeted items: Legal expenses for disposition of properties, Insurance for properties in RECD inventory, Staff Training
- ☐ **High Risk Areas:** Cross training and depth of staff knowledge of federally funded programs, loan program (delinquency and potential foreclosures)



### FY2017 RECD Budget Opportunities

### ☐ Further development of Revenue Generation

- Developer fees
  - Aligned with Strategic Plan Goal: 2 use our existing resources strategically and develop alternate revenue sources
- Market Tax Exempt Bond Program
  - Aligned with Strategic Plan Goal: 2.3.3 market Tax Exempt Bond Program
- Sale of Mortgage Portfolio



### FY2017 RECD Budget Assumptions

- ☐ City Revenues based on item plans
- ☐ Incorporated developer fees
  - Aligned with Strategic Plan Goal: 2 use our existing resources strategically and develop alternate revenue sources
- ☐ Incorporated bond fees
  - Aligned with Strategic Plan Goal: 2.3.3 market Tax Exempt
     Bond Program
- ☐ Tight Budget



## FY2017 RECD Budget

	2015 Actuals	2016 Annual Budget	2016 Budget Projections	2017 Approved Budget	2017 Approved Budget vs. 2016 Budget Projections	Comments
Revenue:						
City of Richmond - Oper. Revenue	\$ 915,997	\$ 1,081,588	\$ 664,970	\$ 1,166,250	\$ 501,280	1
City of Richmond - Capital Contributions	-	165,000	112,150	-	(112,150)	1
HOPE VI Revenues - Soft Cost	170,193	20,227	74,593	-	(74,593)	2
HOPE VI Revenues - Hard Cost	655,955	475,000	966,894	-	(966,894)	2
Capital Administrative Fee	375,784	377,128	377,128	310,301	(66,827)	
Pass Through Income*	143,970	1,135,947	219,380	-	(219,380)	3
Shockoe Hill Land Lease	383,993	53,936	53,936	-	(53,936)	4
Other Income	440,009	258,160	258,160	973,711	715,551	5
Proceeds from Sale of Property	1,001,601	535,000	535,000	70,000	(465,000)	4
Use of Reserves	-	-	176,959	-	(176,959)	
Total RECD Revenues	\$ 4,087,501	\$ 4,101,986	\$ 3,439,170	\$ 2,520,262	\$ (1,131,079)	
<b>5</b>						
Expenses:						
Administrative & General Expenses	4					
Salaries & Benefits	\$ 801,864	\$ 995,202	\$ 925,686	\$ 809,534	\$ 116,151	_
Legal Expense	181,528	122,500	152,700	393,750	(241,050)	6
Insurance Costs	40,047	40,564	24,383	31,549	(7,166)	_
Other Admin & General Expenses	4,621,555	2,086,376	1,054,280	1,212,511	(158,231)	7
Total Admin & General Expenses	5,644,993	3,244,642	2,157,049	2,447,345	(290,296)	
Utilities	34,788	30,762	38,668	33,249	5,419	
Maintenance Costs	81,786	91,210	93,710	-	93,710	
Development Costs	66,748	8,000	41,692	20,000	21,692	
Interest Expense	38,663	26,750	29,007	19,668	9,339	
Capital Expenditures	655,955	640,000	1,079,044	-	1,079,044	8
Total RECD Operating Expenses	\$ 6,522,932	\$ 4,041,365	\$ 3,439,170	\$ 2,520,262	\$ 918,908	
RECD Operating Income / (Loss)	\$ (2,435,431)	\$ 60.620	\$ -	\$ -	\$ -	
Non-Operating Revenues/Expenses	y (2,433,431)	<del>-</del> 50,020		, , , , , , , , , , , , , , , , , , ,		
Amortization	(479,806)	_	(422,418)		422,418	
Cost of Property Sold	(2,348,445)	_	(1,713,475)		1,713,475	
Gain / Loss on Disposal of Fixed Assets	( )= = ; := = /		(7,448,583)		7,448,583	
Balance Sheet Reconciliations - Write Offs			4,199,744		(4,199,744)	
Depreciation	(304,837)	_	(214,278)		214,278	
Net Income / (Loss)	\$ (5,568,518)	\$ 60.620	\$ (2,350,172)	\$ _	\$ 2,350,172	

### FY2017 RECD Budget Explanations

- 1. Increase due to fund for Highland Grove. Funding was not provided in the prior year.
- 2. The HOPE VI Project will be completed FY16.
- 3. The City has not provided any item plans reflecting Pass Through Income.
- 4. The sale of Shockoe Hill should take place in FY16. Therefore, we will not have any other land lease revenues.
- 5. Increase reflects revenues from Developer and Bond Application Fees.
- 6. Increase related to City projects and other activities. Costs will be reimbursed by the City and other revenue sources.
- 7. Increase in professional services related to the CNI Grant.
- 8. Do not have any budgeted capital expenditures for the City of Richmond or HOPE VI as was budgeted last year.



# FY2017 RECD Cashflows

#### Projected Cash Balance at 9/30/2016

Cash Balance at 7/2016	Unre \$	estricted Cash 715,388	Rest \$	3,997,905	<i>\$</i>	Total 4,713,293
Projected Net Income (August 2016 to Sept. 2016) Mortgage Principal Payments Program Income to the City		(176,959) - - -		787 80,000 (30,000)		(176,172) 80,000 (30,000)
Projected Cash Balance at 9/2016	\$	538,429	\$	4,048,692	\$	4,587,121
Projected Cash Balance at 9/30/2017	Unrestricted Cash		Restricted Cash		Total	
Projected Cash Balance at 10/1/2016	\$	538,429	\$	4,048,692	\$	4,587,121
Sources: Projected Revenues Mortgage Principal Payments Total Sources	\$ <b>\$</b>	2,437,593 - <b>2,520,262</b>	\$ <b>\$</b>	82,669 449,773 <b>308,386</b>	\$ - <b>\$</b>	2,520,262 449,773 <b>2,828,648</b>
Uses: Projected Operating Expenses Debt Payment (Convent) Program Income to City - Mortgages Net Uses	\$ <b>\$</b>	(2,475,262) (327,796) (282,796)	\$ <b>\$</b>	(45,000) (300,000) (36,614)	\$ <b>\$</b>	(2,520,262) (3,067,165) (2,758,780)
Projected Cash Balance at 9/30/2017	Ś	255,633	<u>\$</u>	4,012,077	<u>\$</u>	1,828,342
	7	23,033	<b>-</b>	+,0± <b>=</b> ,0//	7	1,020,372



# 2017 COCC Budget



### FY2017 COCC Budget Challenges

#### **☐** Revenue Stream

- Finite revenue stream generated from LIPH, HCVP, and the Capital Fund
- Reduced asset management fees as a result of lower excess cash from the LIPH program.

#### **□** Expenses

Absorption of facilities costs for 901 and 1812 admin buildings and a portion of 918 costs related to the Central Office.

### **☐** Balanced Budget

2016 Budget – net income of \$.4 million



### FY2017 COCC Budget Opportunities

#### ☐ Revenue Stream

Management and Bookkeeping Fees from HCVP increased as a result of higher utilization.

#### **☐** Expense Reduction / Efficiencies

- Reduced call center standby and overtime costs
  - Standby costs without rate incentive



### FY2017 COCC Budget Assumptions

- Management and bookkeeping fees
  - Based on 98% occupancy rate
  - ➤ LIPH Management Fee \$60.62 per unit
  - HCVP Management Fee \$12 per unit
  - Capital Administrative Fee \$370,532
  - Bookkeeping Fee \$ 7.50 per unit
- Asset Management Fee
  - > \$10 per unit
  - Based on the 2015 excess cash calculation
- **□** Fee-For-Service
  - Multiple rates based on RS Means adjusted for locality plus equipment
  - Full year fee-for-service for Extermination Crew
- Realignment of facilities costs for 901 and 1812 buildings from the LIPH program and a portion of 918 cost related to the Central Office.
  - Repayment of LIPH receivable and purchase of vehicles for HCVP out of reserves



## FY2017 COCC Budget

	2015 Actuals	2016 Annual Budget	2016 Budget Projections	2017 Approved Budget	2017 Approved Budget vs. 2016 Budget Projections	Comments
Revenue:						
Management Fees	\$ 4,322,019.14	\$ 4,671,631.00	\$ 4,733,272.00	\$ 4,492,164.65	\$ (241,107.35)	1
IT Fees	43,973.47	38,400.00	38,400.00	-	(38,400.00)	
Fee-For-Service	1,255,847.75	1,604,292.00	1,294,618.00	1,878,445.64	583,827.64	2
Prorations	1,532,993.45	1,219,458.00	1,310,187.00	1,009,348.52	(300,838.48)	3
Other Income	116,668.98	271,754.00	241,757.00	89,116.37	(152,640.63)	4
Total COCC Revenues	\$ 7,271,502.79	\$ 7,805,535.00	\$ 7,618,234.00	\$ 7,469,075.18	\$ (149,158.82)	
Expenses:						
Administrative & General Expenses						
Administrative Salaries	\$ 3,606,404	\$ 3,610,160	\$ 3,273,933	\$ 3,165,186	\$ 108,747	
Legal Expense	697,138	344,184	344,184	410,040	(65,856)	
Other Administrative Expense	296,388	231,355	234,603	363,701	(129,098)	
Misc. Administrative Expense	1,271,774	904,293	1,047,184	846,937	200,247	5
Total Administrative Expenses	\$ 5,871,703	\$ 5,089,992	\$ 4,899,904	\$ 4,785,864	\$ 114,040	
Tenant Services	362,122	283,518	310,818	159,521	151,297	
Utilities	-	-		47,891	(47,891)	6
Maintenance Salaries	\$ 1,548,397	\$ 1,836,928	\$ 1,810,654	\$ 1,520,101	\$ 290,553	7
General Maintenance Expense	3,001	5,519	5,519	5,884	(365)	
Materials	55,676	40,424	40,424	90,033	(49,609)	6
Contracts	10,762	736	736	21,988	(21,252)	6
Fee-For-Service	-			-	_	6
Total Maintenance Costs	\$ 1,617,836	\$ 1,883,607	\$ 1,857,333	\$ 1,638,006	\$ 219,327	
Protective Services	59,671	-	-	-	-	-
Miscellaneous Expenses	288,560	23,330	23,330	113,990	(90,660)	
General Expenses						
Insurance	\$ 176,251	\$ 169,886	\$ 154,773	\$ 170,552	\$ (15,779)	6
Other General Expenses	66,282	44,506	43,108	32,300	10,808	
Total General Expenses	\$ 242,533	\$ 214,392	\$ 197,881	\$ 202,852	\$ (4,971)	
Remodeling & Repairs	-	-		-	-	-
Proration/Overhead	-			2,460	(2,460)	6
Total COCC Operating Expenses	\$ 8,442,425	\$ 7,494,839	\$ 7,289,266	\$ 6,950,583	\$ 341,143	
Operating Income / (Loss)	\$ (1,170,922)	\$ 310,696	\$ 328,968	\$ 518,492	\$ 191,984	
Add Back: Depreciation - Non-Cash	(122,408)	-		-	-	
Purchase of HCVP Vehicles	-	-	-	(8,057)	(8,057)	
Repayment of Receivable	-	-	-	(108,000)	(108,000)	
Net Operating Income / (Loss)	(1,293,330)	310,696	328.968	402,435	75,927	

### FY2017 COCC Budget Explanations

- 1. In prior year, RRHA adjusted the management fee rate and was able to recognize additional income.
- 2. Central Maintenance's increased capacity to provide services related to bed bug and general pest control, HVAC, and Specialty activity.
- 3. Reduction in standby overtime in the Call Center.
- 4. 2017 Budget does not reflect GASB 45 other income as it was reflected in prior year. GASB 45 costs are non-cash transactions.
- 5. Reduction in temporary labor. The 2017 budget assumes current vacant positions will be filled.
- 6. Costs associated with the 1812 and 901 building have been moved to the Central Office. In prior years the costs were charged to the Gilpin AMP.
- 7. Decrease due to reduction in standby overtime. This was offset by an increase due to filling vacant positions and the impact of the salary comparison study.



# FY2017 COCC Projected Cashflows

Cash Balance at 7/2016	<b>Unrestricted Cash</b>		Restricted Cash		Total	
	\$	389,602	\$	901,847	\$	1,291,449
Projected Net Income						
(Aug 2016 to Sept. 2016)		(350,463)		152		(350,311)
Projected Cash Balance at 9/2016	\$	39,139	\$	901,999	\$	941,138
Projected Cash Balance at 9/30/2017						
Projected Cash Balance at 10/1/2016	\$	39,139	\$	901,999	\$	941,138
Sources:						
Projected Revenues		7,564,733		908		7,565,641
Total Sources	\$	7,564,733	\$	908	\$	7,565,641
Uses:						
Projected Operating Expenses	\$	(7,163,207)	\$	-	\$	(7,163,207)
Net Uses	\$	401,526	\$	908	\$	402,435
Projected Cash Balance at 9/30/2017	\$	440,665	\$	903,816	\$	1,343,573

# Questions

